

Introduction

Ready – Set – Go!

A model for how to actually get started with Validation in practice.

A simple and flexible model designed by Sobona- the Swedish employers organization for municipal enterprises.

Three steps - From words to action.

Details

Ready: anchoring and decision by top management, at the strategic level.

Set: at production level setting a concrete practical plan for validation. An action plan in accordance with actual circumstances, needs, level of ambitions and capacities. Sufficient resources and mandates given. Mid management, staff and union representatives engaged and involved.

Go!: carrying out validation according to plan and quality assurance. Evaluation. Spreading experiences and continuing the validation.

Lessons Learned or Conclusion

Although top management has embraced validation the people at the production level has not managed to set validation in action. Why? It is apparent that additional support of a much more hands on level is needed.

Things to Consider

Ambitions and planning has to be adjusted in accordance to the specific circumstances. Sufficient resources and mandates given
SMART goals to be set.